



ACCESS STATEMENT

The Annexe – Pier House

Address	The Bank St Mary's Isles of Scilly TR21 0HY
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This access statement does not contain personal opinions on suitability for those with access needs. It aims to describe accurately the facilities and services offered to all guests.

Introduction:

The Annexe, refurbished in recent years is a two-storey apartment in the ehart of Hugh Town, opposite but set back from historic Mermaid Inn, and almost touching the quay for all boating requirements. The apartment is a 2-floor property located on the ground and first floor. A floor plan and photographs are available on our website. An information sheet is also available to download.

Pre-arrival information:

All taxis on St Mary's are private hire and must be pre-booked, whether you require collection from the airport or quay.

There is a transport operator contracted to meet all flights at the airport. A charge is levied for this service.

Most of our holiday homes are within walking distance from the quay and directions are available on our website. A document containing this information is also available to download.

Key collection:

The key will be waiting for you in the door or the door will be open and the key will be on the kitchen or dining room table.

Entrance to premises	<p>Annexe can be accessed via wooden gate measures 90cm wide, following by slope with 19cm depth entering into front patio. Outdoor sitting available.</p> <p>Annexe entrance is opposite the gate, 3 steps leading to the front entrance door, steps depths are 4cm, 9cm and 16cm.</p>
Halls, Stairs, Landings and Passageways	<p>Door width 76cm, entering into front porch measures 120cm by 90cm.</p> <p>The Annexe is a 2-floor property.</p> <p>Staircase leading onto the second floor has 12 stairs, each step depth is 20cm. With banister to right and then swaps to the left within last 3 steps.</p>
Kitchen	<p>Located on the first floor.</p> <p>Open plan with living and dinin room.</p> <p>Worktop height 93cm. Sink at worktop height with cupboards underneath.</p> <p>Electric hob with oven underneath and extractor fan above is 60cm wide. 72cm free space between hob and extractor fan.</p> <p>37cm free space between worktop and top cupboards.</p> <p>Built-in microwave is 40cm high from top of the worktop to bottom of the microwave and 79cm high from top of the worktop to top of the microwave.</p> <p>Flooring is Vinyl.</p>
Dining area	<p>Located on the first floor.</p> <p>Open plan with kitchen and living room.</p> <p>Breakfast bar height 90cm, 60cm wide and 122cm long.</p> <p>Two bar chairs measures 62cm high from floor to top of the seat.</p> <p>Wall mounted heater.</p> <p>Flooring is Vinyl.</p>
Sitting room/lounge	<p>Located on the first floor.</p> <p>Open plan with kitchen and dining room.</p>

	<p>Leather 3-seater sofa and two fabric arm chairs.</p> <p>LCD TV fitted on the wall.</p> <p>Wall mounted heater.</p>
Master bedroom	<p>Located on the ground floor.</p> <p>Door width 76cm.</p> <p>Double bed measures 135cm wide and 61cm high from floor to top of mattress.</p> <p>Bedside table – shelves mounted on the wall measures 25cm by 25cm wide, and 78cm high from floor to top of the shelf.</p> <p>LCD TV fitted on the wall.</p> <p>Wall mounted heater.</p> <p>Largest free space clear of doors and furniture is 130cm by 80cm.</p> <p>EN-SUITE:</p> <p>Door width 76cm.</p> <p>Wash basin height 84cm.</p> <p>Toilet seat height 42cm. Space beside toilet 20cm to right and 13cm to left.</p> <p>Enclosed shower cubicle measures 72cm wide, 86cm long, 14cm deep step into the shower and 60cm wide entrance gap into the shower when foldable glass shower door is open.</p> <p>Flooring is Vinyl.</p>

Additional information:

- All rooms are carpeted unless specified otherwise.
- Information folder can be reproduced in larger font if required.
- The Isles of Scilly has good mobile phone reception for Vodafone and BT Mobile, including full 4G service – other networks have limited reception.
- Internet access is provided. The code can be found in the holiday home information folder.
- No smoking is permitted in any Scilly Self Catering holiday home.
- Local Public Transport: St Mary's Bus timetable and local taxi operator details supplied in guest information pack.

Future plans:

We welcome your feedback to help us continuously improve our service and comment form is left in all holiday homes for our guests to complete. We then review all feedbacks from guests and notify the owners with recommendations for action.

Contact information

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