



## ACCESS STATEMENT

### Pier House

<b>Address</b>	The Bank St Mary's Isles of Scilly TR21 0HY
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This access statement does not contain personal opinions on suitability for those with access needs. It aims to describe accurately the facilities and services offered to all guests.

#### **Introduction:**

**Pier House** is a character cottage situated opposite the historic Mermaid Inn, and just one-minute walk from St Mary's busy harbour. The house is a 3-floor property and has 4 bedrooms. A floor plan and photographs are available on our website. An information sheet is also available to download.

#### **Pre-arrival information:**

All taxis on St Mary's are private hire and must be pre-booked, whether you require collection from the airport or quay.

There is a transport operator contracted to meet all flights at the airport. A charge is levied for this service.

Most of our holiday homes are within walking distance from the quay and directions are available on our website. A document containing this information is also available to download.

#### **Key collection:**

The key will be waiting for you in the door or the door will be open and the key will be on the kitchen or dining room table.

<b>Entrance to premises</b>	<p>Pier House can be accessed via wooden gate measures 90cm wide, following by slope with 19cm depth entering into front patio.</p> <p>Outdoor sitting available.</p> <p>Pier House entrance is on the right handside, 2 steps leading into the front entrance door, steps depths are 18cm and 15cm.</p>
<b>Halls, Stairs, Landings and Passageways</b>	<p>Front glass door width is 73cm, 173cm high and keyhole height is 132cm, opening into the porch measures 150cm by 70cm with coir mat and polish stone flooring.</p> <p>Pier House is a 3-floor property.</p> <p>Staircase leading onto the first floor has 10 steps, each step depth is 21cm with banister to the left.</p> <p>Staircase leading onto the second floor has 10 steps, each step depth is 21cm with banister to the right.</p> <p>Staircase is 67cm wide.</p>
<b>Kitchen</b>	<p>Kitchen door is 73cm wide and 163cm high, followed by 3 steps – 11cm, 23cm and 21cm deep.</p> <p>Worktop height is 92cm. Sink at worktop height with cupboards underneath.</p> <p>37cm free space between worktop and top cupboards.</p> <p>Build in microwave – 79cm high from top of the worktop to top of the microwave.</p> <p>Build in undercounter front loading dishwasher – 60cm wide.</p> <p>Electric cooker with oven underneath – 60cm wide.</p> <p>Build in undercounter fridge – 60m wide.</p> <p>Build in undercounter fridge-freezer, 60cm wide.</p> <p>Flooring is Vinyl.</p>
<b>Dining area</b>	<p>Open plan with living room.</p> <p>Dining table and 8 chairs.</p>

	<p>Dining table measures 77cm high, 80cm wide and 183cm long.</p> <p>Flooring – Polish Stone.</p>
<b>Sitting room/lounge</b>	<p>Door is 76cm wide and 181cm high.</p> <p>Open plan with dining area.</p> <p>Furniture is movable.</p> <p>Matching 2-seater leather sofa and 3 arm chairs.</p> <p>Coffee table in the middle measures 41cm high, 45cm wide and 115cm long.</p> <p>LCD TV fitted on the wall.</p> <p>Flooring – Polish Stone with rug in the middle.</p>
<b>Bedroom 1</b>	<p>Allocated on the first floor.</p> <p>Door width 69cm and 182cm high.</p> <p>Double bed measures 135cm wide and 71cm high from floor to top of mattress.</p> <p>Bedside table is 49cm wide and 61cm high.</p> <p>Wash basin height 96cm.</p> <p>Flooring around sinks is Vinyl, carpet for the rest of the bedroom.</p> <p>LCD TV fitted on the wall.</p> <p>Largest space clear of doors and furniture is 140cm by 220cm.</p>
<b>Bedroom 2</b>	<p>Allocated on the first floor.</p> <p>Door width 68cm and 181cm high.</p> <p>Double bed measures 135cm wide and 64cm high from floor to top of mattress.</p> <p>LCD TV fitted on the wall.</p> <p>Largest free space clear of doors and furniture is 70cm by 135cm.</p> <p>Clear space at the end of the bed is 40cm wide.</p>
<b>Shower room and toilet 1</b>	<p>Allocated on the first floor.</p> <p>Door width is 61cm and 184cm high.</p> <p>Flooring is Vinyl.</p> <p>Wash basin height 93cm.</p> <p>Toilet seat height 41cm.</p>

	<p>Space beside toilet 42cm to right and 64cm to left.</p> <p>Shower cubicle measures 76cm wide, 140cm long, 4cm deep step, Shower glass is 110cm wide, 30cm wide swinging glass at the end for easier entrance, leaving 58cm wide entrance gap into the shower.</p>
<b>Bedroom 3</b>	<p>Allocated on the second floor.</p> <p>Door width 68cm and 176cm high.</p> <p>Double bed measures 135cm wide and 67cm high from floor to top of mattress.</p> <p>Bedside tables are 44cm wide and 39cm high on the one side and 33cm wide and 40cm high on the other side.</p> <p>Wash basin height 96cm.</p> <p>Floor around sink is Vinyl, carpet for the rest of the bedroom.</p> <p>Largest free space clear of doors and furniture is 210cm by 115cm.</p> <p>LCD TV mounted on the wall.</p> <p>Ceiling height at the lowest point of the bedroom is 103cm.</p>
<b>Bedroom 4</b>	<p>Allocated on the second floor.</p> <p>Door width 68cm and 175cm high.</p> <p>Single bed measures 90cm wide and 53cm high from floor to top of mattress.</p> <p>Ceiling height at the lowest point of the bedroom is 103cm.</p> <p>Largest free space clear of doors and furniture is 140cm by 180cm.</p> <p>LCD TV fitted on the wall.</p>
<b>Shower room and toilet</b>	<p>Allocated on the second floor.</p> <p>Door width 68cm and 175cm high.</p> <p>Wash basin height 84cm.</p> <p>Toilet seat height 42cm.</p> <p>Space beside toilet is 128cm to right and 90cm to left.</p> <p>Shower cubicle measures 82cm long, 78cm wide, 19cm step depth, foldable</p>

	glass opening door leaving 52cm wide entrance gap into the shower. Flooring is Vinyl.
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**Additional information:**

- All rooms are carpeted unless specified otherwise.
- Information folder can be reproduced in larger font if required.
- The Isles of Scilly has good mobile phone reception for Vodafone and BT Mobile, including full 4G service – other networks have limited reception.
- Internet access is provided. The code can be found in the holiday home information folder.
- No smoking is permitted in any Scilly Self Catering holiday home.
- Local Public Transport: St Mary's Bus timetable and local taxi operator details supplied in guest information pack.

**Future plans:**

We welcome your feedback to help us continuously improve our service and comment form is left in all holiday homes for our guests to complete. We then review all feedbacks from guests and notify the owners with recommendations for action.

**Contact information**

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